



Accessibility for Ontarians with Disabilities Act (AODA) Customer Service Feedback Form

Thank you for visiting Rexel Canada Electrical Inc. We value all of our customers and strive to meet everyone’s needs. To help us better serve you, please provide us with the following information.

Please tell us the date and location of your visit:

Date: _____ Division & Location: _____

1. **Were you satisfied with the customer service we provided you?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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2. **Was our customer service provided to you in an accessible manner?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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3. **Did you experience any problems accessing our goods and services?**

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

Contact Information (optional)

Name: _____ Phone Number: _____

Email: _____

Thank-you,

Management

Please send the completed form to the attention of Esther Gangaram, Human Resources Manager, Rexel Canada Electrical Inc. 5600 Keaton Crescent, Mississauga, Ontario L5R 3G3 or by fax (905) 507-1129 or by email esther.gangaram@rexel.ca. The form is also available by clicking on **Policy** located in the footer of the following websites: www.rexel.ca; www.westburne.ca (Ontario); www.nedco.ca (Ontario).